

WELCOME TO THE CANINE CENTER!

Thank you for scheduling an appointment/class at The Canine Center for Training and Behavior. Here is some information that will make your visit much more enjoyable! Please contact us if you have any questions!

LOCATION:

[11400 Highway 290 West](#), Austin, Texas 78737.

Click [HERE](#) for directions with visual landmarks.

CONTACT:

512.721.8496 | info@morefunhandirt.com

PAPERWORK:

If you have not already done so, please fill out [NEW CLIENT FORM](#) for each person attending and bring a copy of current shot records.

UPON ARRIVAL:

Please arrive 10 to 15 minutes early so you can familiarize yourself with the property and take care of any business (dog or person). When you enter the parking lot, drive through the asphalt parking lot and down the dirt road to the central parking area. There are some benches by the oaks, which is what we call the **LOBBY**. Your trainer will meet you in the lobby just before your appointment.

Your trainer may provide an email follow up for your appointment, as well as electronic hand-outs. If you have any questions that fall outside the context of this email, or if you have questions and did not receive an email from your trainer please contact the office at info@morefunhandirt.com or 512.721.8496 for best service.

CANCELLATIONS

Cancellations require 24 hour notice or 50% cancellation fee may apply.

Click to read our [PAYMENT CANCELLATION POLICY](#).

RAINOUT OR WEATHER CANCELLATIONS

We will be watching the weather all day long. If we need to cancel due to weather, we will contact you at least 1 hour before your appointment time by phone and email. If you do not hear from us, please plan on coming. It may be raining where you are and clear down here. We also have some covered areas that we can use.

FACILITY RULES

- All dogs must be on a leash at all times unless in a supervised appointment with a trainer.
- Keep a minimum of **10 feet of distance** between your dog and ANY OTHER DOG. This is for safety, and to start building good habits. We do not meet other dogs on leash.
- Do not approach any dog that is not yours without permission from the trainer and owner.
- No scolding, striking, or otherwise using methods that intimidate the dogs. We are going to show you some other effective ways.

- Please be respectful of other clients on property and your instructor. Please leave your **cell phone** in your bag or turn **off** the ringer during your visit.
- We welcome children to our facility, but ask that they are engaged in learning or in a project you have brought for them. They must be supervised at all times for their safety.
- The dog equipment is meant for 4 footed creatures ONLY. Please keep your kids off of the equipment. You don't want to be billed for broken gear :-)
- We make the best effort to accommodate everyone. We do have chairs for clients, but there is a weight limit of 250 lbs per chair.

WHAT TO BRING FOR YOUR DOG:

- Whatever gear you currently have---don't worry about having the right items, we will help you with the correct choices for you and your dog.
- Toys, Treats and some food/kibble (Don't feed them right before your appointment, unless you have a young puppy)
- Towel, blanket or bed if your dog is small and/or sensitive to textures/temperatures
- Sunscreen (yes, dogs need sunscreen too!)
- Herbal bug spray - your dog gets bugged by the bugs too!
- Sweater or cooling vest if needed.

WHAT TO BRING FOR YOURSELF:

- Water or water bottle
- Bug spray
- Closed-toe/sturdy shoes(we are outdoors on mulch)
- Sunscreen/hat
- Pen/Notebook for Notes

We hope that you are all excited to embark on this journey with your best friend! We can't wait to see you and your dog!