

WELCOME TO THE CANINE CENTER!

Thank you for signing up for class at The Canine Center for Training and Behavior. Here is some information that will make your visit much more enjoyable! Please contact us if you have any questions!

LOCATION:

[11400 Highway 290 West](#), Austin, Texas 78737.

Click [HERE](#) for directions with visual landmarks.

CONTACT:

512.721.8496 | info@morefunthandirt.com

PAPERWORK:

If you have not already done so, please fill out [NEW CLIENT FORM](#) for each person attending class and bring a copy of current shot records.

UPON ARRIVAL:

Please arrive 10 to 15 minutes early to every class, especially for class #1, so you can familiarize yourself with the property and take care of any business (dog or person). When you enter the parking lot, drive through the asphalt parking lot, down the dirt road, to the central parking area. There are some benches the oaks, which is what we call the **LOBBY**. Your trainer will meet you in the lobby prior to the first class.

Your trainer will answer their cell phone (provided in the welcome email) at the start of the first class, to provide directions. They will provide email follow ups to class, as well as electronic hand-outs. If you have any questions that fall outside the context of this class, please contact the office at info@tcctb.com or 512.721.8496 for best service.

MAKEUPS AND CANCELLATIONS

Please plan to be in all classes in order to receive the full class offering. If you need to miss a class, a thirty minute private **MAKEUP LESSON** can be arranged through the Office for \$35. If you do not get your make up scheduled prior to the next class, please be aware that you may miss out on that information as we cannot "catch you up" on the other attendees' time.

Click to read our [PAYMENT CANCELLATION POLICY](#).

RAINOUT OR WEATHER CANCELLATIONS

We will be watching the weather prior to class. If we need to cancel due to weather, we will contact you at least 1 hour before class time by phone and email. If you do not hear from us, please plan on coming. It may be raining where you are and clear down here. We also have some covered areas that we can use.

FACILITY RULES

- All dogs must be on a leash at all times unless in a supervised class with a trainer
- Keep a minimum of **10 feet of distance** between your dog and ANY OTHER DOG. This is for safety, and to start building good habits. We do not meet other dogs on leash.
- Do not approach any dog that is not yours without permission from the trainer and owner
- No scolding, striking, or otherwise using methods that intimidate the dogs. We are going to show you some other effective ways.

- Please be respectful of other attendees and Instructor. Please leave your **cell phone** in your bag or turn **off** the ringer during class.
- We welcome children to class, but ask that they are engaged in class, or a project you have brought. They must be supervised at all times for their safety.
- The dog equipment is meant for 4 footed creatures **ONLY**. Please keep your kids off of the equipment. You don't want to be billed for broken gear :-{
- We make the best effort to accommodate everyone. We do have chairs for clients, but there is a weight limit of 250 lbs per chair.

WHAT TO BRING FOR YOUR DOG:

- Whatever gear you currently have---don't worry about having the right items, we will help you with the correct choices for you and your dog.
- Toys, Treats and some food/kibble (Don't feed them right before class, unless you have a young puppy)
- Towel, blanket or bed if your dog is small and/or sensitive to textures/temperatures
- Sunscreen (yes, dogs need sunscreen too!)
- Herbal bug spray - your dog gets bugged by the bugs too!
- Sweater or cooling vest if needed.

WHAT TO BRING FOR YOURSELF:

- Water or water bottle
- Bug spray
- Closed-toe/sturdy shoes(we are outdoors on mulch)
- Sunscreen/hat
- Pen/Notebook for Notes

We hope that you are all excited to embark on this journey with your best friend! We can't wait to see you and your dog!